



RFP 23-012 Chromebooks, Laptops, Desktops Questions/Answers

Addendum #1

For the delivery of the product, would you like it delivered to one site or multiple sites? If multiple, how many?

The Chromebooks, Carts, and Staff Laptops will need to be delivered to the three locations listed in the chart below. All other devices will need to be delivered to the warehouse, for a total of four delivery locations.

Chromebooks	Wilson Elementary	858
Chromebook Carts	Wilson Elementary	33
Staff Laptop	Wilson Elementary	55
Chromebooks	BHS Addition	360
Chromebook Carts	BHS Addition	12
Staff Laptop	BHS Addition	12
Chromebooks	CHS Addition	480
Chromebook Carts	CHS Addition	16
Staff Laptop	CHS Addition	20

Would BISD consider a windows product a durable laptop in place of the Chromebook?

No, BISD is not interested in this option.

Under the Laptop specifications you list :

Optional WWAN: 4G/LTE CAT16 (Supports eSIM)

Does this mean you want all devices to be WWAN compatible with the option for Boerne ISD to turn it on when needed? Or are you giving us (HP) the option to provide a WWAN compatible device?

Vendor has the option to provide this on devices, but it is not required.

Regarding the screen protector on the (2) Chromebook options. Are you referring to an impact shield/chromebook case or just a tempered glass type of screen protector?

Tempered Glass

Can you please explain what all you are looking for in white glove services? Are you wanting google enrollment along with the asset tag and green delivery?

Google enrollment, asset tag, green delivery, and cart wiring

Please confirm if you need us to install the screen protector on the chromebook

Yes, vendor installs screen protector on the Chromebook.

For the windows devices, did you want any services on these? Imaging, asset tag, green delivery, engraving, etc?

No services needed for windows devices.

Are any services required on the carts? Do you want us to assemble & install chromebooks into carts?

Assembly and wiring.

Is 4Y ADP acceptable? No manufacturers offer a 5Y ADP.

Yes, submitting for 4 year is acceptable, but also if possible still submit pricing for 5 year.

Does Boerne ISD want green delivery for the desktops and what are the expectations?

This service is not needed for desktops or laptops

Is there an approximate quantity of I-pad carts to be purchased?

No. Quantity will be determined by the cost per item and what can be purchased within the allotted budget.

Is the 15" laptop a faculty or IT need and will it be used with 3x 4K Monitors?

It will be for both. Minimum 2 monitors.

Which laptops will be running to the dock? The 13" or 15" or both?

Both

The 11th Gen proc mentioned in the RFP is no longer available for the 13" and 15" laptops. Can we quote 13th gen or later for these products?

YES